

# Emotional Intelligence Domains and Competencies

Self-awareness	Self-management	Social awareness	Relationship management
Emotional self-awareness	Emotional self-control	Empathy	Influence
	Adaptability		Coach and mentor
	Achievement orientation		Conflict management
	Positive outlook	Organizational awareness	Teamwork
			Inspirational leadership

# Emotional Intelligence Review

**Harvard Business Review, Daniel  
Goleman, Ellen Langer, Christina  
Congleton, Annie McKee**



## **Emotional Intelligence Review:**

HBR Guide to Emotional Intelligence (HBR Guide Series) Harvard Business Review, 2017-06-06 Managing the human side of work Research by Daniel Goleman a psychologist and coauthor of Primal Leadership has shown that emotional intelligence is a more powerful determinant of good leadership than technical competence IQ or vision Influencing those around us and supporting our own well being requires us to be self aware know when and how to regulate our emotional reactions and understand the emotional responses of those around us No wonder emotional intelligence has become one of the crucial criteria in hiring and promotion But luckily it s not just an innate trait Emotional intelligence is composed of skills that all of us can learn and improve on In this guide you ll learn how to Determine your emotional intelligence strengths and weaknesses Understand and manage your emotional reactions Deal with difficult people Make smarter decisions Bounce back from tough times Help your team develop emotional intelligence Arm yourself with the advice you need to succeed on the job with the most trusted brand in business Packed with how to essentials from leading experts the HBR Guides provide smart answers to your most pressing work challenges

**Emotional Intelligence** Daniel Goleman, 2009-07-20 A 25th anniversary edition of the number one multi million copy international bestseller that taught us how emotional intelligence is more important than IQ a revolutionary paradigm shattering idea Harvard Business Review Featuring a new introduction from the author Does IQ define our destiny In his groundbreaking bestseller Daniel Goleman argues that our view of human intelligence is far too narrow It is not our IQ but our emotional intelligence that plays a major role in thought decision making and individual success Self awareness impulse control persistence motivation empathy and social deftness all are qualities that mark people who excel whose relationships flourish who can navigate difficult conversations who become stars in the workplace With new insights into the brain architecture underlying emotion and rationality Goleman shows precisely how emotional intelligence can be nurtured and strengthened in all of us

**Harvard Business Review Everyday Emotional Intelligence** Harvard Business Review, Daniel Goleman, Richard E. Boyatzis, Annie McKee, 2017 Fundamental frameworks for emotional intelligence and how to apply them every day According to research by Daniel Goleman emotional intelligence has proved to be twice as important as other competencies in determining outstanding leadership It is now one of the crucial criteria in hiring and promotion processes performance evaluations and professional development courses And it s not innate it s a skill that all of us can improve With this double volume you ll get HBR s 10 Must Reads on Emotional Intelligence and the HBR Guide to Emotional Intelligence That s 10 definitive HBR articles on emotional intelligence by Goleman and other leaders in the field curated by our editors paired with smart focused advice from HBR experts about how to implement those ideas in your daily work life With Everyday Emotional Intelligence you ll learn how to Recognize your own EQ strengths and weaknesses Regulate your emotions in tough situations Manage difficult people Build the social awareness of your team Motivate yourself through ups and downs Write forceful emails people won t misinterpret Make better less

emotionally biased decisions Help an employee develop emotional intelligence Handle specific situations like crying at work and tense communications across different cultures

**HBR Emotional Intelligence Ultimate Boxed Set (14 Books) (HBR Emotional Intelligence Series)** Harvard Business Review, Daniel Goleman, Annie McKee, Bill George, Herminia Ibarra, 2019-12-17 How to be human at work HBR's Emotional Intelligence Series features smart essential reading on the human side of professional life from the pages of Harvard Business Review Each book in the series offers proven research showing how our emotions impact our work lives practical advice for managing difficult people and situations and inspiring essays on what it means to tend to our emotional well being at work Uplifting and practical these books describe the social skills that are critical for ambitious professionals to master This specially priced 14 volume set includes every book in the series Mindfulness Resilience Influence and Persuasion Authentic Leadership Dealing with Difficult People Focus Self Awareness Happiness Empathy Leadership Presence Purpose Meaning and Passion Confidence Mindful Listening Power and Impact

**Focus (HBR Emotional Intelligence Series)** Harvard Business Review, Daniel Goleman, Heidi Grant, Amy Jen Su, Rasmus Hougaard, Maura Nevel Thomas, 2018-11-13 The importance of achieving focus goes well beyond your own productivity Deep focus allows you to lead others successfully find clarity amid uncertainty and heighten your sense of professional fulfillment Yet the forces that challenge sustained focus range from dinging phones to office politics to life's everyday worries This book explains how to strengthen your ability to focus manage your team's attention and break the cycle of distraction This volume includes the work of Daniel Goleman Heidi Grant Amy Jen Su Rasmus Hougaard

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*Summary of Emotional Intelligence 2.0 - [Review Keypoints and Take-aways]* PenZen Summaries, 2022-10-17 The summary of Emotional Intelligence 2.0 Discover how to Increase your EQ presented here include a short review of the book at the start followed by quick overview of main points and a list of important take aways at the end of the summary The Summary of The book Emotional Intelligence 2.0 from 2009 provides you with expert insight into the skills you need to have in order to read other people and build better relationships It discusses the four different facets of emotional intelligence also known as EQ and offers guidance on how you can improve your own emotional intelligence skills Emotional Intelligence 2.0 summary includes the key points and important takeaways from the book Emotional Intelligence 2.0 by Travis Bradberry and Jean Greaves

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Finkelstein,2015-04-07 In his defining work on emotional intelligence bestselling author Daniel Goleman found that it is twice as important as other competencies in determining outstanding leadership If you read nothing else on emotional intelligence read these 10 articles by experts in the field We ve combed through hundreds of articles in the Harvard Business Review archive and selected the most important ones to help you boost your emotional skills and your professional success This book will inspire you to Monitor and channel your moods and emotions Make smart empathetic people decisions Manage conflict and regulate emotions within your team React to tough situations with resilience Better understand your strengths weaknesses needs values and goals Develop emotional agility This collection of articles includes What Makes a Leader by Daniel Goleman Primal Leadership The Hidden Driver of Great Performance by Daniel Goleman Richard Boyatzis and Annie McKee Why It s So Hard to Be Fair by Joel Brockner Why Good Leaders Make Bad Decisions by Andrew Campbell Jo Whitehead and Sydney Finkelstein Building the Emotional Intelligence of Groups by Vanessa Urch Druskat and Steve B Wolff The Price of Incivility Lack of Respect Hurts Morale and the Bottom Line by Christine Porath and Christine Pearson How Resilience Works by Diane Coutu Emotional Agility How Effective Leaders Manage Their Negative Thoughts and Feelings by Susan David and Christina Congleton Fear of Feedback by Jay M Jackman and Myra H Strober and The Young and the Clueless by Kerry A Bunker Kathy E Kram and Sharon Ting

**HBR's 10 Must Reads on Emotional Intelligence, Updated and Expanded (featuring "What Makes a Leader" by Daniel Goleman)** Harvard Business Review, Daniel Goleman, Hermina Ibarra, Susan David, Tasha Eurich, 2025-09-02 Develop the most important skill for leadership success If you read nothing else on emotional intelligence read this book We ve chosen a new selection of current and classic Harvard Business Review articles that will help you build the people skills you need to thrive strengthen your resilience and self awareness and adapt your leadership style for any situation This book will inspire you to Discover your authentic sense of self Become more mindful and present at work Help your team become more emotionally intelligent Build optimism and openness to change Learn from tough criticism Foster a culture of empathy and belonging This collection of articles includes What Makes a Leader by Daniel Goleman The Leadership Odyssey by Herminia Ibarra Claudius A Hildebrand and Sabine Vinck The New Rules of Executive Presence by Sylvia Ann Hewlett The C Suite Skills That Matter Most by Raffaella Sadun Joseph B Fuller Stephen Hansen and PJ Neal Mindfulness for People Who Are Too Busy to Meditate by Maria Gonzalez Emotional Agility by Susan David and Christina Congleton What Self Awareness Really Is and How to Cultivate It by Tasha Eurich What Makes an Authentic Leader an interview with Herminia Ibarra by Sarah Green Carmichael Building the Emotional Intelligence of Groups by Vanessa Urch Druskat and Steven B Wolff Fostering a Culture of Belonging in the Hybrid Workplace by Tomas Chamorro Premuzic and Katarina Berg Find the Coaching in Criticism by Sheila Heen and Douglas Stone To Build Your Resilience Ask Yourself Two Simple Questions by Srikumar Rao How to Sustain Your Empathy in Difficult Times by Jamil Zaki and Don t Let Power Corrupt You by Dacher Keltner HBR s 10 Must Reads are definitive

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Empathy (HBR Emotional Intelligence Series) Harvard Business Review, Daniel Goleman, Annie McKee, Adam Waytz, 2017-04-18 Using empathy around the workplace Empathy is credited as a factor in improved relationships and even better product development But while it s easy to say just put yourself in someone else s shoes the reality is that understanding the motivations and emotions of others often proves elusive This book helps you understand what empathy is why it s important how to surmount the hurdles that make you less empathetic and when too much empathy is just too much This volume includes the work of Daniel Goleman Annie McKee Adam Waytz This collection of articles includes What Is Empathy by Daniel Goleman Why Compassion Is a Better Managerial Tactic Than Toughness by Emma Seppala What Great Listeners Actually Do by Jack Zenger and Joseph Folkman Empathy Is Key to a Great Meeting by Annie McKee It s Harder to Empathize with People If You ve Been in Their Shoes by Rachel Rutton Mary Hunter McDonnell and Loran Nordgren Being Powerful Makes You Less Empathetic by Lou Solomon A Process for Empathetic Product Design by Jon Kolko How Facebook Uses Empathy to Keep User Data Safe by Melissa Luu Van The Limits of Empathy by Adam Waytz and What the Dalai Lama Taught Daniel Goleman About Emotional Intelligence an interview with Daniel Goleman by Andrea Ovans How to be human at work The HBR Emotional Intelligence Series features smart essential reading on the human side of professional life from the pages of Harvard Business Review Each book in the series offers proven research showing how our emotions impact our work lives practical advice for managing difficult people and situations and inspiring essays on what it means to tend to our emotional well being at work Uplifting and practical these books describe the social skills that are critical for ambitious professionals to master

Leadership Presence (HBR Emotional Intelligence Series) Harvard Business Review, Amy J.C. Cuddy, Deborah Tannen, Amy Jen Su, John Beeson, 2018-04-17 Lead with charisma and confidence Many leaders consider executive presence a make or break factor in high powered promotions But what is this elusive quality and how do you develop it This book explains how to build the charisma confidence and decisiveness that top leaders project Whether you re delivering a critical presentation or managing a hectic meeting you ll be inspired to approach the situation with new strength This volume includes the work of Deborah Tannen Amy J C Cuddy Amy Jen Su This collection of articles includes Deconstructing Executive Presence by John Beeson How New Managers Can Send the Right Leadership Signals by Amy Jen Su To Sound Like a Leader Think About What You Say and How and When You Say It by Rebecca Shambaugh Connect Then Lead by Amy J C Cuddy Matthew Kohut and John Neffinger The Power of Talk Who Gets Heard and Why by Deborah Tannen and Too Much Charisma Can Make Leaders Look Less Effective by Jasmine Vergauwe Bart Wille Joeri Hofmans Robert B

Kaiser and Filip De Fruyt HOW TO BE HUMAN AT WORK The HBR Emotional Intelligence Series features smart essential reading on the human side of professional life from the pages of Harvard Business Review Each book in the series offers proven research showing how our emotions impact our work lives practical advice for managing difficult people and situations and inspiring essays on what it means to tend to our emotional well being at work Uplifting and practical these books describe the social skills that are critical for ambitious professionals to master *What Makes a Leader? (Harvard Business Review Classics)* Daniel Goleman, 2017-06-06 When asked to define the ideal leader many would emphasize traits such as intelligence toughness determination and vision the qualities traditionally associated with leadership Often left off the list are softer more personal qualities but they are also essential Although a certain degree of analytical and technical skill is a minimum requirement for success studies indicate that emotional intelligence may be the key attribute that distinguishes outstanding performers from those who are merely adequate Psychologist and author Daniel Goleman first brought the term emotional intelligence to a wide audience with his 1995 book of the same name and Goleman first applied the concept to business with a 1998 classic Harvard Business Review article In his research at nearly 200 large global companies Goleman found that truly effective leaders are distinguished by a high degree of emotional intelligence Without it a person can have first class training an incisive mind and an endless supply of good ideas but he or she still won't be a great leader The chief components of emotional intelligence self awareness self regulation motivation empathy and social skill can sound unbusinesslike but Goleman found direct ties between emotional intelligence and measurable business results The Harvard Business Review Classics series offers you the opportunity to make seminal Harvard Business Review articles a part of your permanent management library Each highly readable volume contains a groundbreaking idea that continues to shape best practices and inspire countless managers around the world and will have a direct impact on you today and for years to come *Primal Leadership* Daniel Goleman, Richard E. Boyatzis, Annie McKee, 2013 Annotation **Emotional Intelligence and Public Relations** Weiwu Zhang, 2025-11-03 Emotional intelligence often referred to as emotional quotient EQ has emerged as a critical soft skill in public relations PR proven essential for performance leadership and fostering collaborative organizational cultures Despite its importance EQ remains understudied in PR contexts This groundbreaking volume presents the first comprehensive collection of cutting edge research and theoretical and practical insights exploring the pivotal role of EQ across PR practice and education Leading scholars contribute original research theoretical frameworks and case studies examining EQ in various settings The book covers diverse topics including EQ's importance in PR roles internal communication listening and mindfulness leadership intercultural relations work life harmony crisis communication health communication organizational listening social capital and diversity initiatives Each chapter provides practical recommendations for implementing EQ principles in daily PR practice and future research directions This essential resource serves multiple audiences PR educators seeking to incorporate EQ into their curriculum researchers exploring the



intersection of EQ and communication and practitioners looking to enhance their professional capabilities Whether used as a supplementary text for PR theory courses a foundation for professional development or a required text for specialized EQ classes this volume delivers valuable insights into why EQ truly is the new IQ in public relations

**The Emotional Intelligence Activity Kit** Adele Lynn,Janele Lynn,2015-10-21 Elevate emotional intelligence throughout your organization and watch profitability retention and customer satisfaction soar Know it all bosses overcompetitive colleagues and leaders who rarely leave their offices common EQ problems such as these damage not just camaraderie but also results Because of this managers are discovering now more than ever that emotional intelligence EI knowing how to manage emotions empathize build relationships and more is a vital contributor to a company s success But how does one go about persuading others to improve their EI The Emotional Intelligence Activity Kit shows the way with 50 practical exercises to Promote introspection Increase empathy Improve social skills Boost influence Inspire purpose Bring everyone on board Studies have proven that emotional intelligence drives performance But the problem has always been how to utilize this knowledge and inspire new ways of thinking among individuals With The Emotional Intelligence Activity Kit trainers coaches and organizational development professionals can now break through and trigger lasting EQ improvements to create thriving successful organizations

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Harvard Business Review Everyday Emotional Intelligence Harvard Business Review Press,2017-11-07

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